

LOCAL PENSIONS PARTNERSHIP ADMINISTRATION

COVID-19, client update

LPPA impact analysis and service measures

Produced for: Brent Pension Fund

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Local Pensions Partnership Administration, July 2020

LPP
Local Pensions Partnership

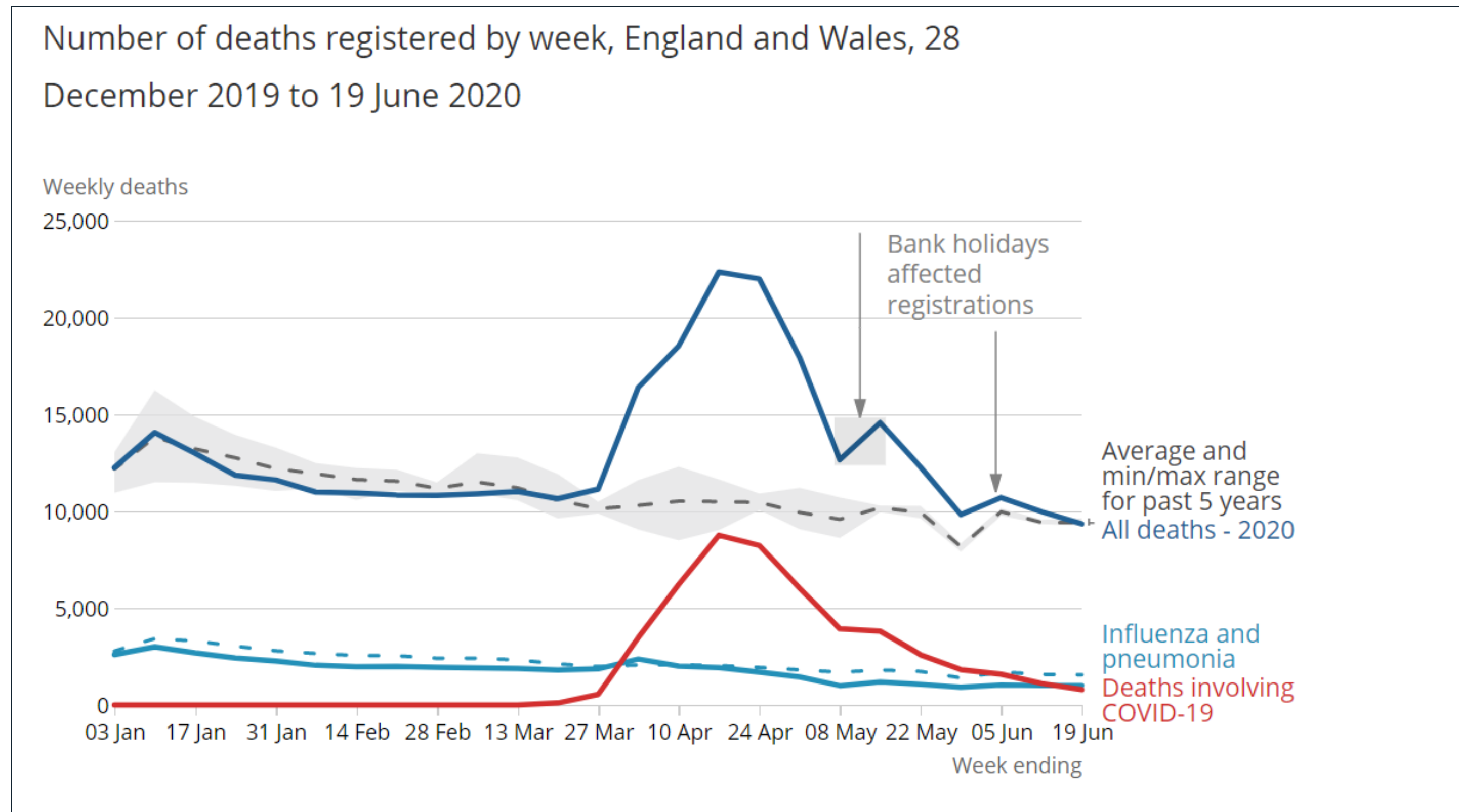
01

Deaths registered weekly in England and Wales

including deaths involving the
coronavirus (COVID-19) pandemic

Source: Office for National Statistics – Deaths registered weekly in England and Wales (w/e 19 June 20, release date 30/06/20)

Deaths registered weekly in England and Wales including deaths involving the coronavirus (COVID-19) pandemic

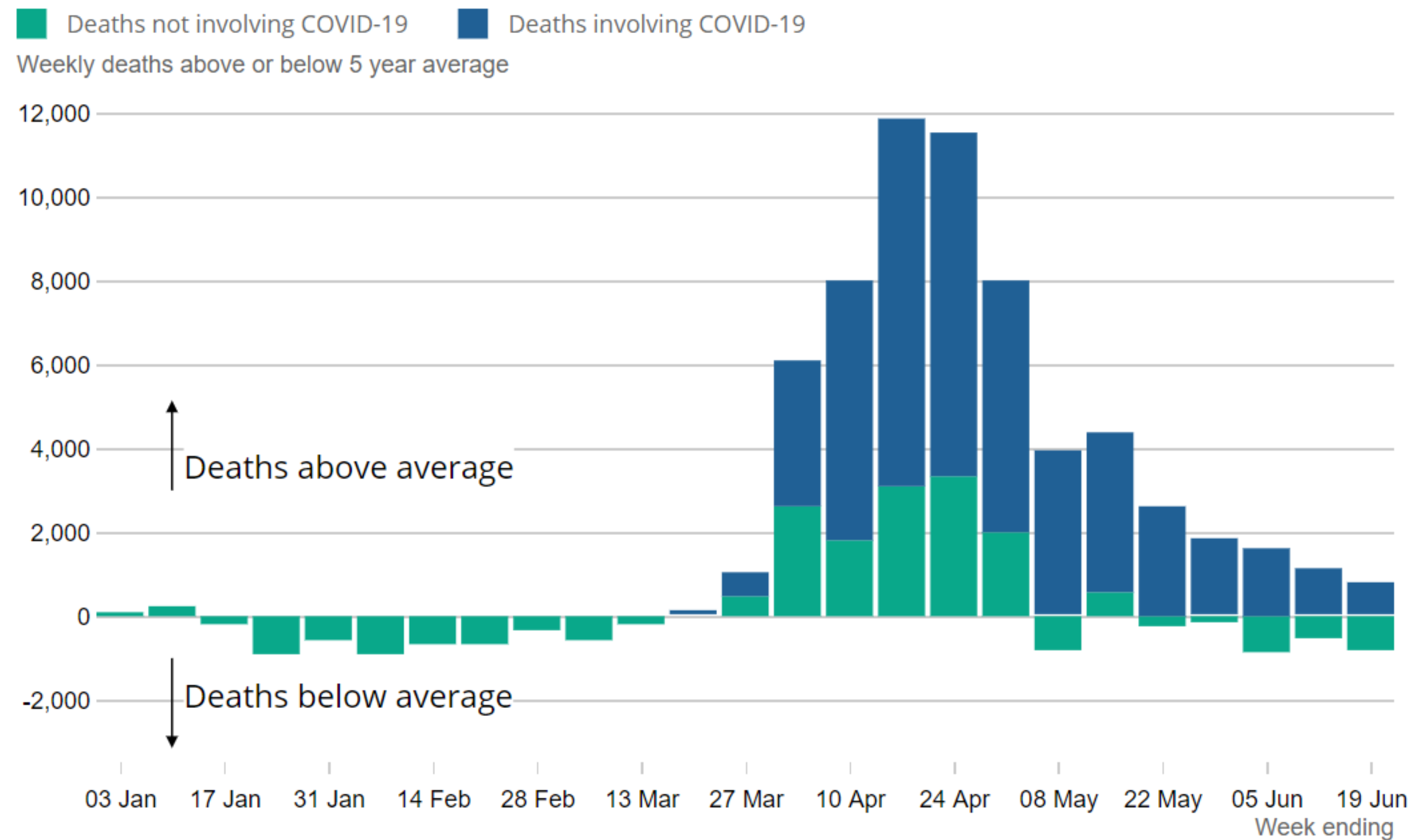


The number of deaths involving COVID-19 decreased for the ninth consecutive week

Source: Office for National Statistics – Deaths registered weekly in England and Wales (w/e 19 June 20, release date 30/06/20)

Deaths registered weekly in England and Wales including deaths involving the coronavirus (COVID-19) pandemic

Number of deaths registered by week, England and Wales, 28 December 2019 to 19 June 2020



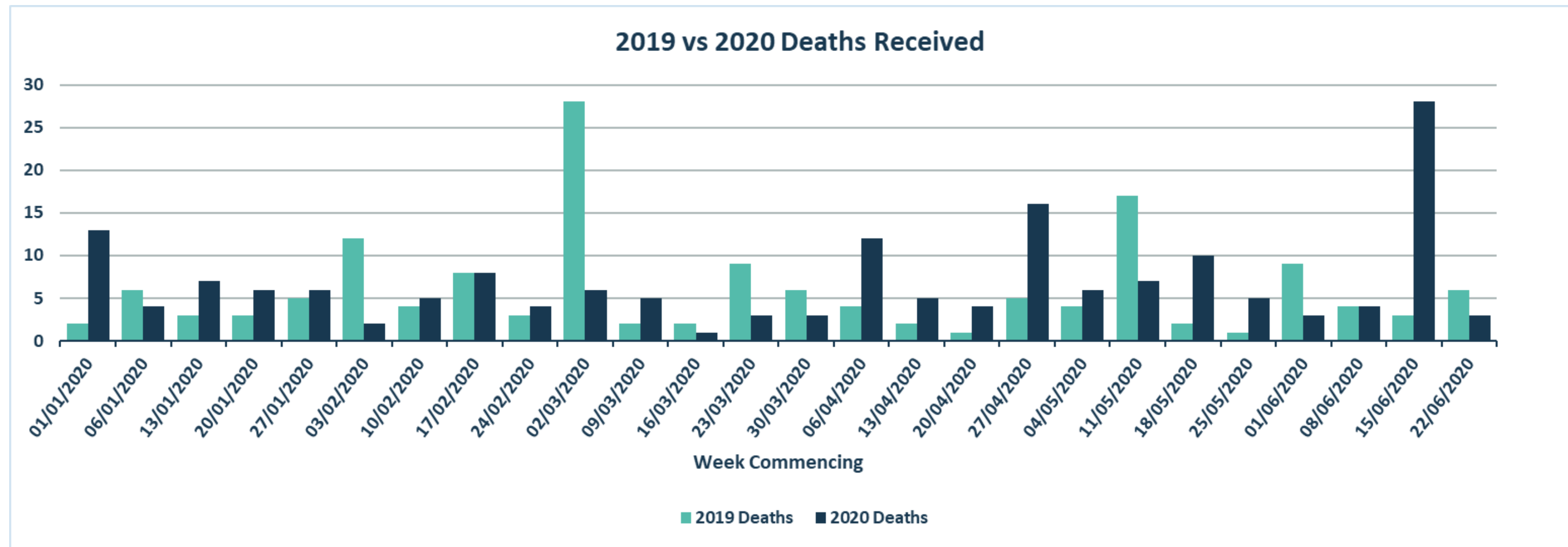
The number of excess deaths involving COVID-19 continued to decrease

Notification of member bereavements into LPPA

Brent Pension Fund

02

Source: LPPA Management Information team (data at 29th June 2020)



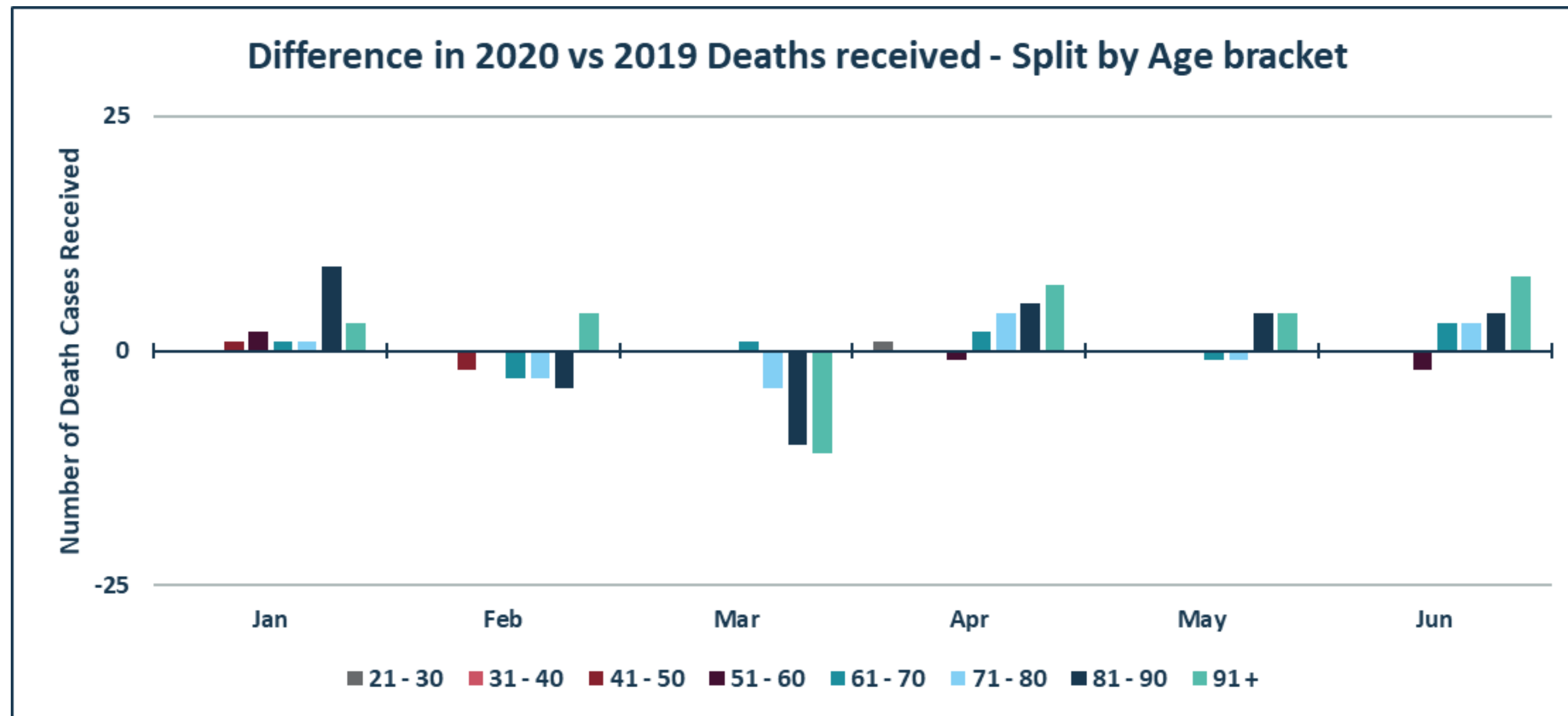
Notification of member bereavements into LPPA

Brent Pension Fund

- LPPA cannot track the specific number of Covid-19 related deaths, but is able to measure the number of deaths per week, and compare it to the same period in 2019
- The chart illustrates that death notifications for members of the Brent Pension Fund were higher in April than in the same period last year. However the largest year-on-year increase was w/c 15th June (28 vs. 3 in the same week in 2019)

Note. The data reports on when LPPA is notified, not necessarily when (week) the death has occurred

Source: LPPA Management Information team (data at 29th June 2020)



Notification of member bereavements into LPPA

Brent Pension Fund

- The chart illustrates the difference in monthly death notifications (2020 vs. 2019), for members of the Brent Pension Fund, split by age category
- Most age categories experienced increases in notifications during April and June (compared to 2019), with less noticeable increases in May

LPPA Process Improvements

Brent Pension Fund

03

Continually improving our member experience ...



Additional resource added to the LPPA deaths team



Dedicated and prioritised option for death notifications into the Helpdesk



Reducing elapsed time to resolve death cases



Introduction of a bereavement survey